FAQ Château de Preisch

What are the opening times?
For visits: every weekend and on public holidays from mid-April to mid-October; detailed opening times can be found on the website under the Practical Information tab.

What payment methods are accepted?
Before your visit: online ticketing via our website. At the reception desk: cash is preferred, or credit/debit card via the online ticketing system. Cheques are accepted upon presentation of ID.

Is there a reduced rate for the unemployed, children and holders of a disability card?
Entry is free for jobseekers – upon presentation of proof – and children under the age of 5. Otherwise, we offer a single admission price for everyone.

Is booking compulsory?
Booking is not compulsory for tours or outdoor activities. It is recommended for events where the number of participants is limited: guided tours, murder mystery parties or other one-off cultural events.

Are tickets refundable?
If you're unable to attend, don't worry – your ticket remains valid for the whole season and can be used as a credit towards another paid service.

How long does the tour take?
Allow at least 1½ hours for the tour of the château and the grounds, but feel free to wander around and take your time!

Are bags allowed inside the castle?
No, bags are no longer allowed inside the castle following a painting theft a few years ago. They must be left at reception for the duration of your visit.

Is it possible to visit just the park?
Yes, you can visit the park on its own, and if you wish, you can pick up the guidebook for the sensory and botanical trail. You can purchase a Park Pass, which gives you unlimited access to the park on opening days throughout the season; the Park Pass is available on site.

Château de Preisch
+33 3 82 83 44 71 / +33 6 72 43 68 01
www.chateaudepreisch.com
2 rue des Lilas - 57570 BASSE-RENTGEN

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Do you offer catering?
No, there is no catering available. We sell seasonal chilled drinks, and a pop-up tea room is set up during cultural events.

Is it possible to have a picnic in the park?
Yes, picnics are permitted for small groups. If there are a lot of you, please contact us to find out the arrangements. Garden furniture is available in front of the château and benches are provided in the grounds; you can also bring your own blanket to settle down in peace. Picnics are not permitted during cultural events.

Are dogs allowed?
Yes, dogs are allowed in the park, provided they are kept on a lead. They are not permitted inside the château to protect the historic wooden floors.

Does the site have a car park?
Yes, we have an open-air car park, which is signposted and located 250 metres from the main entrance.

Is there a car park and disabled access?
If you have reduced mobility, please ring us and we will advise you on the specific access route.

Is photography permitted inside?
Yes, as part of your visit, you may take photographs – without flash – inside the castle.

Can we hold a photo shoot at the estate?
Non-commercial photo shoots are welcome in the grounds, subject to availability and a fee. They are not permitted inside the château or any other building, whatever the weather. Please contact us to check availability and rates.

Can we book a venue?
Yes, we have a large function room that can seat up to 180 people. The outdoor areas also offer plenty of scope for a wide range of activities to create unforgettable celebrations.
You can find all the details in the Private Events tab, including the PDFs available for download under the 'Facilities and Services' section.

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Do you offer accommodation?
Yes, there are several accommodation options available in the recently renovated 18th-century farmhouse. These well-equipped properties are nestled in the heart of the countryside, with wildlife as your neighbours. You'll find all the details on the accommodations tab and can access the booking site via our website.

What is there to see and do in the surrounding area?
The village of *Rodemack,* which has been awarded the 'Most Beautiful Villages of France' label, is 6 km away. There, you can visit the Citadel, which shares its history with Preisch Castle.
The Maison de la Nature in Hettange-Grande, 13 km away, offers the chance to discover the local geology, flora and fauna, and the environment.
Families will love the *Parc Merveilleux* in Bettembourg, with its animals, enchanted little houses and play areas.

What do visitors think?
A stunning castle steeped in history. The two-floor interior remains furnished with the owners' original pieces, offering an authentic glimpse into the past. The family portraits on the staircase are truly charming, and the nearby chapel with its recently restored stained-glass windows is a must-see. Beyond the castle, the surrounding park and pastures—home to sheep, a horse, and cows—are perfect for a leisurely stroll. With plenty of seating, engaging quizzes for children, and a garden area filled with traditional wooden games, it's a fantastic destination for families and groups alike.
Oleg (April 2026)

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